

Service plans for oil heating systems

Choose the plan that's right for you!





**When it comes
to your home
heating system,
reliability matters.**

**Leffler Energy has provided reliable,
hassle-free heating services to
our PA neighbors for over 100 years.**

**With a local team that lives and works
where you do, you can count on us
for all the services you need to stay
comfortable and save, all year round.**

Our insured and certified technicians arrive on time to every job with a fully stocked truck. They are clean, respectful of your home, and rigorously trained to ensure the job is done right on the first visit.

Our residential service plans have been created to provide you with year-round peace of mind. We have two plans to choose from:

Value Plan

**Extensive coverage for the
budget-minded homeowner.**

Premier Plan

Comprehensive coverage.

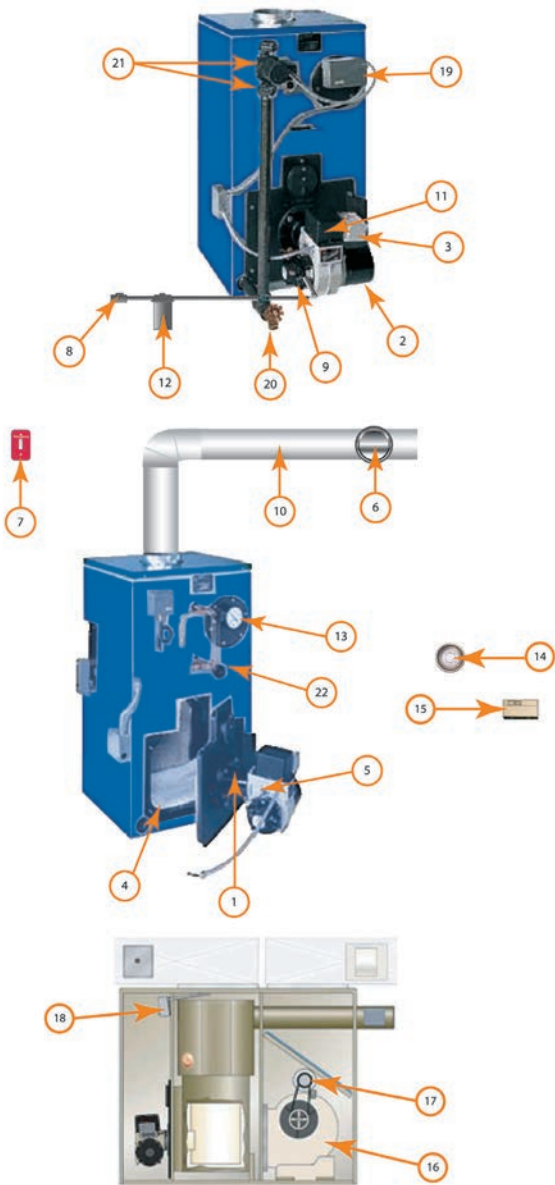
Both plans include:

- Quality repairs by experienced technicians
- Convenient service hours
- Periodic tune-ups to help save you money
- 15% discounts on non-covered repairs
- Customer service team ready to take your call 24/7

See next page for a detailed comparison >

Compare the plans
and select the coverage
you like best.

| | Value Plan | Premier Plan | | Value Plan | Premier Plan | | Value Plan | Premier Plan |
|----------------------------|--|--------------|----|---------------------------------------|--|---|------------|--------------|
| Fuel and combustion | | | 12 | Oil filter cartridge | ● | ● | | |
| 1 | Air tube | ● | ● | 12 | Oil filter complete | ● | ● | ● |
| 1 | Burner coupling | ● | ● | | Oil safety valve | ● | ● | ● |
| 2 | Burner fan | ● | ● | 1 | Porcelains | ● | ● | ● |
| 2 | Burner motor | ● | ● | | Primary control | ● | ● | ● |
| 3 | Cad cell eye | ● | ● | 14 | Thermostat standard | ● | ● | ● |
| 3 | Cad cell relay | ● | ● | 15 | Thermostat clock type (\$50 credit) | ● | ● | ● |
| 4 | Combustion chamber (wet-based, max 2.5 GPH) | | ● | Warm air | | | | |
| 5 | Delayed oil valve | ● | ● | 16 | Blower complete (up to 3/4 HP) | ● | ● | ● |
| 6 | Draft regulator (up to 9" diameter) | ● | ● | 17 | Blower motor (up to 3/4 HP) | ● | ● | ● |
| 1 | Electrodes | ● | ● | 18 | Fan and limit control | ● | ● | ● |
| 7 | Emergency switch | ● | ● | 18 | Fan control | ● | ● | ● |
| 1 | End cone | ● | ● | Hot water and steam components | | | | |
| 8 | Firomatic valve | ● | ● | | Air scoop | | | ● |
| 9 | Fuel pump | ● | ● | 19 | Aquastat (auto type only) | | | ● |
| 9 | Fuel pump gasket | ● | ● | 19 | Aquastat well | | | ● |
| 9 | Fuel pump strainer | ● | ● | | Automatic air vent (boiler room only) | | | ● |
| 10 | Flue pipe (max 9" diameter) | ● | ● | | Balancing valve | | | ● |
| 11 | Igniters | ● | ● | 20 | Boiler drain valve | | | ● |
| 11 | Ignition transformer | ● | ● | | Boiler relief valve (up to 1" diameter) | | | ● |
| 1 | Nozzle | ● | ● | 21 | Circulator complete (kitchen zone up to 1/12 HP) | | | ● |
| 1 | Nozzle adapter | ● | ● | | | | | |
| 1 | Nozzle line | ● | ● | | | | | |
| | Oil check valve | ● | ● | | | | | |
| | | | | 21 | Circulator components (kitchen zone up to 1/12 HP) | | | ● |
| | | | | | Circulator relay (kitchen zone up to 1/12 HP) | | | ● |
| | | | | | Domestic relief valve | | | ● |
| | | | | | Dual valve | | | ● |
| | | | | | Expansion tank (max 24 gallons) | | | ● |
| | | | | | Expansion tank valve | | | ● |
| | | | | | Extrol tank (max # 60) | | | ● |
| | | | | | Feed valve | | | ● |
| | | | | | Feed valve washer | | | ● |
| | | | | | Flow check valve | | | ● |
| | | | | 22 | Gauge glass and washers | ● | | ● |
| | | | | | Limit control | | | ● |
| | | | | | Low voltage transformer | | | ● |
| | | | | | Manual feed valve | | | ● |
| | | | | | Pop safety valve (up to 1" diameter) | | | ● |
| | | | | | Pressure gauge | | | ● |
| | | | | | Pressuretrol (auto type only) | | | ● |
| | | | | 13 | Pressure/temperature gauge | | | ● |
| | | | | | Zone valve complete (kitchen zone up to 1" diameter) | | | ● |
| | | | | | Zone valve component (kitchen zone up to 1" diameter) | | | ● |



Service requested to start prior to 8:00am or after 5:00pm, on federal holidays (days when the post office is closed) or weekends, is subject to our after hours diagnostic fee, unless you have purchased the 24/365 enhancement. The service plans described in this brochure are subject to Leffler Energy's terms and conditions of service which are provided and incorporated by reference into this brochure.

How your oil-fired heating system works.

When your thermostat senses that room temperature has fallen below the heat setting, it sends a signal to your system to provide heat.

The oil burner is engaged and heating oil travels from the tank to the burner by way of a pump, where it becomes a fine mist mixed with air. This fuel/air mixture is then injected into the burner where it is ignited in the combustion chamber.

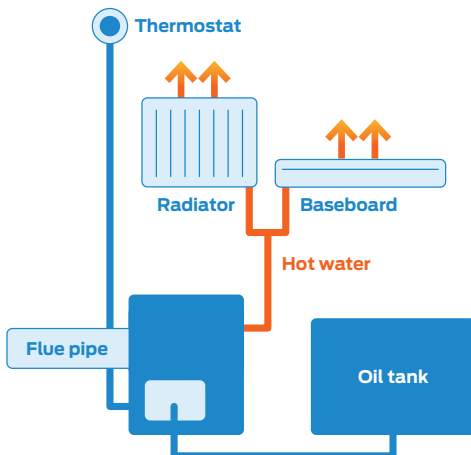
The way heat then gets distributed throughout your home is based on the type of system it is — hydronic or warm air.



Hydronic system

In a hydronic or water-based system, water is heated in either a cast iron or steel boiler before it is dispersed throughout your home. There are two main types:

- **Hot water system** – the heated water is circulated through radiators or baseboards
- **Steam system** – water turns to steam and rises through pipes to radiators

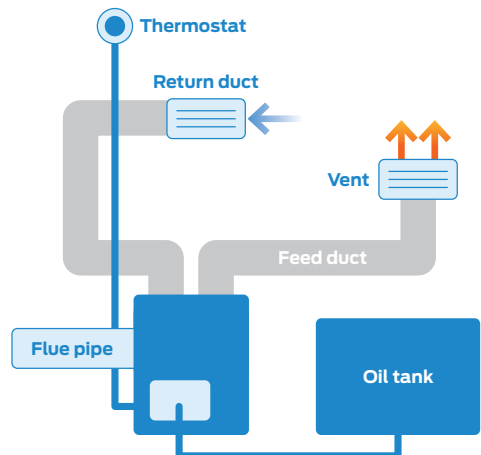


Warm air system

In a warm air system, your furnace heats air and a blower sends the heated air through ducts and out of vents in your floors or walls.

The air gets drawn back to the furnace through return ducts and the cycle repeats.

Emissions from the combustion of fuel and air exit the system through a flue pipe that runs out of your home through the chimney.



Still need more coverage?

We have other enhancements and agreements that are available at an additional cost to your existing plan and these are priced separately. They allow you to extend your coverage with more comprehensive protection and help you prepare for unexpected repair costs by allowing you to customize your protection to suit your needs. You must currently have a Leffler Energy Value or Premier Service Plan to add any enhancement coverage.

Optional enhancements

24 hours-a-day/365 days-a-year service

This enhancement extends your primary coverage by giving you access to Leffler Energy service 24 hours a day, 365 days a year. It waives our after hours diagnostic fee.

Direct and indirect water heater repair and part replacement*

This enhancement covers repairs and replacement of the parts listed below:

- | | | |
|---|---------------------------------|------------------------|
| • Air tube | • Drip tube | • Ignition transformer |
| • Aquastat (auto type only) | • Electrodes | • Nozzle |
| • Burner coupling | • Electrode wire and clips | • Nozzle adapter |
| • Burner fan | • Emergency switch | • Nozzle line |
| • Burner motor | • End cone | • Oil check valve |
| • Cad cell complete | • Firomatic valve | • Oil filter cartridge |
| • Circulator (bronze type, up to 1/16 HP) | • Flue pipe (up to 9" diameter) | • Oil filter complete |
| • Delayed oil valve | • Fuel pump | • Oil safety valve |
| • Draft regulator (up to 9" diameter) | • Fuel pump gasket | • Porcelains |
| • Drain valve | • Fuel pump strainer | • Preference relay |
| | • Igniters | • Primary control |
| | | • Relief valve |

*Covers residential, oil-fired water heaters up to a maximum firing rate of 1.25 gallons per hour. **Excludes coverage of the water heater tank**, recirculation lines and components, and anode rods. Service requested to start prior to 8:00am or after 5:00pm, on federal holidays (days when the post office is closed), or weekends, is subject to our standard diagnostic fee, unless you have purchased the 24/365 enhancement. Repair and/or replacement must be performed by Leffler Energy.

Limited boiler and furnace replacement**

This coverage provides an allowance of \$1,000 toward replacement of your main heating boiler or furnace if a Leffler Energy inspection determines that your existing equipment is not repairable. The new boiler or furnace must be replaced by Leffler Energy. Allowance is payable as a reduction to our normal retail price for the model specified.

**Existing equipment must be inspected by Leffler Energy to qualify.

Optional Zone Coverage***

This enhancement covers repair and replacement of the parts listed below:

- | | | |
|--|--|--|
| • Automatic air vents (boiler room only) | • Circulator motor (up to 1/12 HP) | • Thermostat (standard) |
| • Circulator complete (up to 1/12 HP) | • Circulator mounts (up to 1/12 HP) | • Thermostat (clock type \$50 credit) |
| • Circulator coupling (up to 1/12 HP) | • Circulator relay | • Zone valve (up to 1" diameter) |
| • Circulator flanges and gaskets (up to 1-1/2" diameter) | • Flow check valve (up to 1-1/2" diameter) | • Zone valve motor (up to 1" diameter) |
| • Circulator impeller (up to 1/12 HP) | • Isolation valves (up to 1-1/2" diameter) | |

***Not available on steam systems and excludes air handlers. Service requested to start prior to 8:00am or after 5:00pm, on federal holidays (days when the post office is closed) or weekends, is subject to our standard diagnostic fee, unless you have purchased the 24/365 enhancement. Repair and/or replacement must be performed by Leffler Energy.

Additional agreements

CARE® environmental protection

Fortunately, oil releases don't happen too often, but when they do, they can damage the environment and cost thousands of dollars to clean up. Most homeowners insurance doesn't cover oil releases. The CARE program is available for above-ground fuel tanks[†] and provides:

- Up to \$100,000 for clean-up****
- Clean-up of releases from entire fuel oil system, including piping and lines
- Limited cost share
- Transferable if you sell your home
- Experienced professionals to handle the work

[†]A separate program is available for underground fuel oil storage tanks. Underground oil tanks require a one-time testing fee in addition to the cost of the program. ****Does not include tank replacement.

Oil tank agreement

In the event of an oil tank failure, this agreement gives you an allowance of \$750 toward a replacement tank. Your allowance is payable as a reduction to our normal retail price for the model specified. Replacement or repair must be done by Leffler Energy. Additionally, this coverage includes:

- Exposed fill and vent lines (up to 15 feet from the tank)
- Exposed oil lines (up to 15 feet from the tank), tank legs, vent alarm and tank valve



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Ductwork • Chimney • Agricultural and Industrial