

RESIDENTIAL SERVICE PLANS

ComfortCare Home Heating System Service Plans



Feel the difference.

Our range of ComfortCare home heating system service plans will make sure that you always enjoy a warm welcome home. Choose the plan that's right for you!

Platinum Plan

The Platinum Plan is our most comprehensive **24-hour no-heat service plan**[†] and includes all features of the Gold level, plus all of this premium coverage:

- > Heating system replacement allowance
- > Indirect hot water heater coverage (1 unit)
- > Multi-zone heating system coverage

Enjoy **no diagnostic fees** on covered repairs — even on weekends and holidays, plus receive our 19-point heating equipment tune up.* (Please call to schedule your tune-up from March 1 to September 30). To protect a direct hot water heater, see our Additional Coverage Options.

Gold Plan

Our Gold Plan includes **24-hour emergency service** and all other features of the Bronze level plus:

- > Expanded coverage for key distribution parts and service*

The Gold Plan offers increased coverage for hydronic boilers, warm air furnaces, and additional parts. Enjoy **no diagnostic fees** on covered repairs — even on weekends and holidays, plus receive our 19-point heating equipment tune-up.* (Please call to schedule your tune-up from March 1 to September 30). See our Additional Coverage Options to learn how you can enhance your plan.

Bronze Plan

The Bronze Plan includes **24-hour emergency service** coverage plus:

- > Our 19-point heating equipment tune-up
- > Basic equipment parts coverage*

The Bronze Plan provides basic service coverage with **no diagnostic fees** on oil burner parts and labor. Plus receive our 19-point heating equipment tune-up from March 1 to September 30.



Oil tank agreement

We can also help protect your above ground oil tank and connected piping. If your above-ground oil tank or connected piping fail, we will apply up to \$1,000 allowance toward the repair or replacement of one 275-gallon above ground storage tank and connected piping as needed.[†]

Additional coverage options

You can enjoy additional savings when you purchase the Platinum, Gold or Bronze plans:

- > **Hot water heater coverage** — In addition to having coverage on your home heating system, you may add coverage for your direct or indirect oil-fired hot water heater. (The Platinum Plan already includes coverage for one indirect oil-fired water heater.)
- > **Multiple unit coverage** — If you have additional heating units on the same property, you may add this coverage to your ComfortCare plan.
- > **Heating unit replacement allowance** — Don't take chances! If it's not possible to repair your oil burning unit, Leffler Energy will install a new unit. (The Platinum Plan already includes this coverage. Boilers and furnaces 15+ years old will earn a 50% credit. Steam units and mobile home units regardless of age, receive a 50% credit. Boilers and furnaces larger than 175,000 BTU input do not qualify for this replacement allowance. Make and model of replacement unit to be selected by Leffler Energy).

*Bronze through Platinum level coverage requires unit inspection and pre-approval by our technicians. Does not include steam boilers, steam piping, hanging units, commercial units, below ground piping, auxiliary air handlers, water to air heat exchangers, and any Ducane furnace. Please call for Agreement Terms & Conditions for complete coverage details. [†]Platinum Plan customers receive this agreement at no additional cost. Unless multiple tanks are covered, only the tank closest to the heating unit is covered. Remediation of environmental damage due to uncontained fuel is not covered (ask about our CARE program).

Each ComfortCare heating plan includes a full 17-point heating system tune-up.*

Compare the plans and select the coverage you like best.

	Platinum	Gold	Bronze
Air stat, auqastats & wells	✓	✓	
Air inlet damper, air purgers, air vents	✓	✓	
Back Flow Preventer	✓	50%	
Baffles (spiral)	✓	50%	
Blower complete (heat up to 1/2 hp): bearings, belts, motor (single speed), shaft, wheel	✓	✓	
Blower motor (variable speed)	✓	50%	
Boiler drain valve & drain tube	✓	✓	
Burner motor, blast tube, coupling fan, flange gasket, end cone, nozzle, nozzle assembly & line	✓	✓	✓
Burner flange gasket (may use if necessary above)	✓	✓	✓
Buss Bars	✓	✓	✓
Cad cell, cad cell relay, oil burner capacitors	✓	✓	✓
Circuit board (printed)	✓	50%	
Circulator motor	✓	✓	
Circulator bearing assembly	✓	✓	
Circulator relay	✓	✓	
Cumbustion Chamber (2.5 GPH max)	✓	✓	
Delayed oil valve	✓	✓	✓
Domestic water pipe at unit (minor)	✓	✓	
Draft regulators	✓	✓	✓
Dual feed & relief valve	✓	50%	
Electrodes/Ignitors, electrode wires & clips, porcelains, electronic ignition system	✓	✓	✓
Emergency switch and/or plate	✓	✓	✓
Expansion tank & venting/purging of system	✓	✓	
Fan & limit control	✓	✓	✓
Flow valve	✓	✓	
Feed valve	✓	✓	
Fuel pump, gasket, seal, strainer	✓	✓	✓
Fuses, circuit breaker	✓	✓	
Gauge glass (steam)	✓	✓	
Ignition Transformer	✓	✓	✓
Low water cut-off (hydronic only)	✓	✓	
Observation door	✓	✓	
Oil filter (cartridge or complete)	✓	✓	✓
Pressure reducing valve & pressure relief valve, pressuretrol, pre- & post-purge control	✓	✓	
Primary control (stack relay)	✓	✓	✓

	Platinum	Gold	Bronze
Smoke pipe	✓	✓	✓
Steam pressure gauge, steam pigtail syphon	✓	✓	
System 2000 Manager	50%	50%	
Thermostat, standard-style (heating only)	✓	✓	✓
Thermostat, programmable-style (heating only)	✓	✓	
Temperature & pressure gauge	✓	✓	
Transformer (low voltage)	✓	✓	
Wiring (existing)	✓	✓	✓
Zone valve	✓	50%	
PLUS get all these valuable extras with the Platinum Plan:			
Air eliminator (spirovent), air scoop, and minor copper fin baseboard repairs.	✓		
You'll also get these valuable extras at no additional cost:			
Indirect Hot Water Heater Coverage (1 unit, parts & labor only, replacement tank and labor discounted at 15%); direct heater coverage available additionally)	✓	★	
Heating Unit Replacement Allowance	✓	★	
Multi-zone Heating System Coverage	✓		
Oil Tank Agreement	✓	★	★

*Annual tune-up visits in excess of 3 hours service may be subject to additional labor charges.

*Refer to separate Agreement Terms & Conditions for complete coverage details. ★Can be purchased additionally (see inside for details).



CARE Environmental Coverage

Most homeowner's insurance does not cover clean-up of accidental fuel oil releases on your property, which is why it's smart to have a CARE (Clean Up for Accidental Release to the Environment) protection plan for your home.

A fuel oil release is uncommon, but when it does happen clean-up can be very expensive, often costing thousands of dollars. Our CARE plan covers up to \$100,000 of damages, including labor and required materials, in the event of a fuel oil release. Designed to cover above ground tanks, CARE provides valuable protection for only pennies a day.

If you have a ComfortCare Service Plan with us, you may qualify for the optional \$100,000 CARE Program. Contact us today to learn more.

Helping you feel comfortable
at home is what we're all about.

800.984.1411

lefflerenergy.com



Feel the difference.

