

Helping you feel comfortable
at home is what we're all about.

Keep it local. Keep it Leffler.

800.984.1411
lefflerenergy.com

Heat Pump Protection Plan



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Count on us to provide you with total peace of mind.

Your home is one of your most valuable assets but did you know that most homeowner's insurance does not cover repairs to plumbing systems? You don't need to worry. We have a plan that helps you avoid any unexpected costly expenses and protects your home by ensuring that any repairs are done right and right on time!

Our Heat Pump Protection Plan includes:

On-call access to service — 24 hours a day, seven days a week.

When you call, we're there for you. This means you can get repairs done quickly before they become bigger problems. There is no diagnostic fee when service is performed between 8:00am and 5:00pm. If you request service for arrival prior to 8:00am or after 5:00pm, on a federal holiday (day when the post office is closed) or weekend, there will be a diagnostic fee of \$74.00.

System check-up.

To help you keep your energy bill low, this plan provides a semi-annual system check-up. Customer-requested check-ups may be scheduled between April 1st and May 31st for cooling systems and August 1st through September 30th for heating systems. This schedule will allow us to optimize our response to your emergency service needs during the heating and cooling seasons.

GET A 15% DISCOUNT on regular rates.

To help you save even more, this plan gives you a 15% discount on our regular rates for any repair work!

Local technicians with all of the experience you need.

Leffler Energy's licensed and professional repair technicians are some of the best that you'll find. They understand your home comfort needs because they live in the same community as you and will always make sure that your system is in peak condition.

The following general exclusions apply:

- > Each system must have its own service plan to be covered
- > Coverage can be revoked if customer fails to pay for service within terms
- > Coverage can be revoked if customer fails to remedy conditions identified as hazardous
- > Coverage can be revoked if customer permits anyone other than the Leffler Energy representative to service equipment
- > Providing adequate ventilation for proper operation (i.e., removal of debris, bushes, leaves away from condensers)
- > Removal of materials containing asbestos
- > Monitoring vacant or unattended premises
- > Maintaining clean air filters
- > Replacing fuses
- > Resetting circuit breakers
- > Turning on the emergency switch
- > Setting thermostat temperatures and clocks
- > Replacing batteries in system devices



Feel the difference.