



*Trust the folks who live & work where you do to protect your heating system and most valuable asset — your home.*

Most homeowner's insurance will not cover repairs to your heating system. That's why Leffler Energy has a choice of plans to help you avoid any unexpected costly expenses.

More importantly, our plans protect your home by ensuring that any repairs are done in a timely manner, giving you total peace of mind.

Home really is where the heart is and you can count on us to do our best to make yours more comfortable, every way that we can.

Helping you feel comfortable at home is what we're all about.

**Keep it local. Keep it Leffler.**

**800.984.1411**  
**lefflerenergy.com**



Feel the difference.

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**RESIDENTIAL SERVICE PLANS**



**Natural Gas**  
**Basic & Elite Protection Plans**



Feel the difference.

## Our Natural Gas Basic Protection Plan includes:

### 24/7 on-call access to service

We're here for you when you call, to get your repairs done quickly, before they become bigger problems. There are no charges for services covered by this agreement when performed between 8:00am and 5:00pm. If you request service for arrival prior to 8:00am or after 5:00pm, on a federal holiday (day when the post office is closed) or weekend, there will be a diagnostic fee of \$98.00.

### Tune-up

One of the smartest ways to lower your energy bills is to make that sure that you tune-up your equipment every year. This service is available between March 30th and September 1st at no additional cost. This schedule enables us to optimize our response to emergency service needs during the peak heating season.

### GET A 15% DISCOUNT on regular rates

Save even more with this plan that gives you a 15% discount on our regular rates for any repair work not covered by your plan.

### The following general exclusions apply for both plans:

- > Services to identify or remedy gas leaks
- > Coverage can be revoked if customer fails to pay for service within terms
- > Coverage can be revoked if customer fails to remedy conditions identified as hazard
- > Coverage can be revoked if customer permits anyone other than a Leffler Energy rep to service equipment

## Our Natural Gas Elite Protection Plan includes:

### 24/7 on-call access to service

When you call, we're there for you to make sure all repairs are done quickly before they become bigger problems. There are no charges for services covered by this agreement.

### FREE service visits on covered repairs

The Elite plan covers service visits for covered repairs, to help you keep your system running at peak efficiency.

### Tune-up

To help keep your energy bills low, have your equipment tuned up annually. This service is available between March 30th and September 1st at no additional cost. This schedule enables us to optimize our response to emergency service needs during the peak heating season.

### GET A 15% DISCOUNT on regular rates

Enjoy even more savings with this plan that gives you a 15% discount on our regular rates for any repair work not covered by your plan.

- > Providing adequate ventilation for combustion
- > Removal of materials containing asbestos
- > Monitoring vacant or unattended premises
- > Maintaining clean air filters (draining the expansion tank)
- > Replacing fuses
- > Resetting circuit breakers
- > Turning on the emergency switch
- > Setting thermostat temperatures and clocks
- > Replacing batteries in system devices

### Selected combustion components and heating system parts are covered, including:

- > Air eliminator #67
- > Aquastat
- > Aquastat well
- > A and B valves
- > Belts
- > Blower motor (up to 1/3 HP)
- > Burner squirrel cage (no bearings)
- > Capacitors
- > Circulator motor (up to 1/12 HP)
- > Circulator pump(s) and clutch coupling (up to 1/12HP)
- > Direct drive blower wheel
- > Draft hood
- > Drainoff valve
- > Drain valve on LWCO
- > Electrical switches (house heater only)
- > Electric water heater element
- > Electrodes
- > Electronic spark pack
- > Extrol tank
- > Fan and limit control
- > Filtrol tank
- > Flame roll-out switches
- > Flame sensors
- > Flame spreaders
- > Flue pipe sleeves (galvanized only, up to 9" diameter)
- > Flue piping (galvanized only, up to 9" diameter, additional charge for "B" type vent pipe or stainless steel)
- > Gas control(s)
- > Gas valve(s)
- > Gauge glass and washers
- > Generator lead
- > Horizontal diverters
- > Ignition controls (universal type only)
- > Limit control(s)
- > Motorized flue damper (universal type only)
- > Pigtail
- > Pilot burner
- > Pilot orifice
- > Pilot safeties
- > Pilot tubing
- > Pressure gauge
- > Pressure relief valve
- > Regulators
- > Relays
- > Spark rods
- > Spark wire
- > Spill switch
- > Steam pop safety valves
- > Steam pressure control
- > T and P relief valve
- > Thermocouple
- > Thermostat (standard type)
- > Transformer
- > Unitrol (water heaters)
- > Zone valve heads (up to 1" diameter)

- > Not available for heating systems with inputs in excess of 300,000 BTUs
- > Not available for water heating systems with tanks in excess of 50 gallons
- > Maintaining adequate water level
- > Flushing LWCO
- > Venting



Feel the difference.